Contact Information Flat 817 K.K. Lueng Building University of Hong Kong

Hong Kong, China Homepage: http://xiao-lei.org

EMPLOYMENT

HKU Business School, University of Hong Kong

Hong Kong

Assistant Professor in Innovation & Information Management (OM Area)

Sep 2022-

Research Interests

digital economy, people-centric operations, revenue management and pricing, socially responsible operations

Phone: +852-9509 7242

Email: xlei@hku.hk

EDUCATION

Columbia University

New York, NY

Ph.D. in Operations Research M.S. in Operations Research

Feb 2018

Jul 2022

University of International Business and Economics

Beijing, China

B.S. in Financial Engineering

Jun 2016

WORKING PAPERS

"Regulating Discriminatory Pricing in the Presence of Tacit Collusion", with Zongsen Yang and Pin Gao.

"Content Rotation in the Presence of Satiation Effects", with Beichen Wan and Shixin Wang.

"Matchmaking Strategies for Maximizing Player Engagement in Video Games", with Mingliu Chen and Adam Elmachtoub.

- Third Place, the 2022 IBM Best Student Paper Award (INFORMS Service Science).
- Accepted to The 23th ACM Conference on Economics and Computation (EC'22).

"Herding, Learning and Incentives for Online Reviews", with Rajeev Kohli and Yeqing Zhou.

PUBLISHED PAPERS "Price Discrimination with Fairness Constraints", with Maxime Cohen and Adam Elmachtoub. Management Science (2022).

- Featured article in Management Science 2022 December Issue.
- Finalist, the 2022 Jeff McGill Student Paper Award (INFORMS RMP)
- Spotlight presentation at INFORMS RMP Conference 2021.
- Accepted to The ACM Conference on Fairness, Accountability, and Transparency (FAccT'21).
- Oral presentation at The 4th Workshop on Mechanism Design for Social Good (MD4SG'20).

"Loot Box Pricing and Design", with Ningyuan Chen, Adam Elmachtoub and Michael Hamilton. Management Science (2021).

- Finalist, CSAMSE Best Paper Award (Chinese Scholars Association for Management Science and Engineering) 2021.
- First Place, the 2019 IBM Best Student Paper Award (INFORMS Service Science).
- Accepted to The 21th ACM Conference on Economics and Computation (EC'20).
- Invited to present at the Federal Trade Commission (FTC) Workshop on Consumer Issues Related to Loot Boxes, 2019 (one of four research papers selected).

"Pricing of Reusable Resources under Ambiguous Distributions of Demand and Service Time with Emerging Applications", joint with Vinh Xuan Doan and Siqian Shen. *European Journal of Operational Research* (2020).

"Dynamic Pricing and Learning with Competition: Insights from the Dynamic Pricing Challenge at the 2017 INFORMS RM & Pricing Conference", with Ruben van de Geer, Arnoud V. den Boer, Christopher Bayliss, Christine S. M. Currie, Andria Ellina, Malte Esders, Alwin Haensel, Kyle D. S. Maclean, Antonio Martinez-Sykora, Asbjørn Nilsen Riseth, Fredrik Ødegaard and Simos Zachariades. *Journal of Revenue and Pricing Management* (2019).

"Stochastic Maximum Flow Interdiction Problems under Heterogeneous Risk Preferences", with Sigian Shen and Yongjia Song. *Computers & Operations Research* (2018).

Honors and Awards

Honorable Mention, the George B. Dantzig Dissertation Award, 2023

Third Place, the IBM Best Student Paper Award (INFORMS Service Science Section), 2022.

Finalist, the Jeff McGill Student Paper Award (INFORMS Revenue Management and Pricing Section), 2022

Finalist, CSAMSE Best Paper Award (Chinese Scholars Association for Management Science and Engineering), 2021

First Place, the IBM Best Student Paper Award (INFORMS Service Science Section), 2019

First Place, Dynamic Pricing Challenge of INFORMS RMP Conference, 2017

TEACHING EXPERIENCE

University of Hong Kong

Instructor

- MSBA7028 Deep Learning (MSc elective): Spring 2023
- IIMT2641 Introduction to Business Analytics (BSc core): Spring 2023

Columbia University

Instructor

• Graph Theory by Example, Columbia Science Honors Program: Fall 2020, Spring 2021

Professional Experience

Activision Blizzard Data Science Intern

New York, NY Summer 2020

KPMG Consulting

Beijing, China

Consultant

Summer 2018

ACADEMIC SERVICES

 $\label{lem:continuous} \begin{tabular}{ll} Ad-hoc reviewer for \it Management \it Science, \it Operations \it Research, \it Manufacturing \it \& Service \it Operations \it Management, \it Production \it and \it Operations \it Management, \it INFORMS \it Journal \it on \it Computing, \it European \it Journal \it of \it Operational \it Research, \it Operations \it Research \it Letters. \end{tabular}$

Program committee member for Fairness, Accountability, and Transparency (FAccT) (2022-2023), Conference on Web and Internet Economics (WINE) (2023).

Competition judge for POMS-HK Best Student Paper Award (2023), INFORMS Service Science Best Student Paper Award (2023).

Session Chair for INFORMS Annual Meeting (2021,2023), CSAMSE Conference (2023).

INVITED TALKS

Invited Seminar Presentations by Institution Names:

- Zhejiang University (School of Management), 2023
- Shanghai Jiao Tong University (Antai College of Economics and Management), 2023
- University of British Columbia (Sauder School of Business), 2023
- Tsinghua University (School of Economic and Management), 2023
- Renmin University of China (RUC Business School), 2023
- Chinese University of Hong Kong (CUHK Business School), 2023
- Chinese University of Hong Kong Shenzhen (School of Data Science), 2023
- The Hong Kong Polytechnic University (Faculty of Business), 2022
- City University of Hong Kong (College of Business), 2022
- Singapore Management University (Lee Kong Chian School of Business), 2022
- Chinese University of Hong Kong (System Engineering and Engineering Management), 2022
- University of Hong Kong (HKU Business School), 2022
- National University of Singapore (NUS Business School), 2022
- New York University (NYU Shanghai & Stern School of Business), 2022
- University of Texas Dallas (Jindal School of Management), 2022
- University of Michigan Ann Arbor (Ross School of Business), 2022
- Massachusetts Institute of Technology (Sloan School of Management), 2022
- University of Pennsylvania (Wharton School of Business), 2021
- Hong Kong University of Science and Technology (IEDA & HKUST Business School), 2021

Invited Industry Presentations by Company Names:

- Tencent Marketing Solution, 2023
- Riot Games, 2021
- Activision, 2021
- NetEase Games (Thunder Fire UX Research Center), 2021
- ByteDance (Nuverse Games), 2021

Other Conference Presentations by Years:

- 2023: INFORMS, RMP, MSOM, POMS-HK, CUHK-CUHKSZ joint OM Workshop
- 2022: INFORMS, RMP, EC
- 2021: INFORMS, RMP, MSOM, POM, FAccT, CSAMSE
- 2020: INFORMS, RMP, MSOM, EC, MD4SG, TADC

Computer Skills

- Scientific Computing: R, Python, Matlab.
- $\bullet\,$ Software and Tools: Gurobi, CPLEX.
- \bullet Others: Latex, HTML, SQL.